What do you have to know related to shuttles from/to Lanquin or from/to Coban???

First of all, > read our FAQ on our website > <http://www.adrenalinatours.com/shuttles/frequently-asked-questions.html>

Secondly and very important >

(1) These services are NOT operated by ADRENALINA TOURS and subcontracted, and the quality of the services do not reflect entirely our quality norms … unfortunately there are no other tour operators operating this kind of shuttles. **ANY CLAIM should be directed to the companies we subcontracted,** or you should seriously think to buy from US a private service (and yes, we guarantee quality)

(2) Most of the buses used are OLD and do not have a lot of space, your knees will suffer and the roads are in bad conditions …. Just being straight forwarded, shuttles from/to Coban and Lanquin are better than the chicken buses but much worse than a private (of course). We offer private services with comfort and flexibility as alternative.

(3) Punctuality is NOT guaranteed, 08.00 am from LANQUIN can be delayed with one hour or more and this is the same case from PANA or ANTIGUA, anyway you always must be ready at time …

(4) On the same shuttle bus there will be people paying more and people less .. why? Each agency sells tickets and only one or two tour operators are operating these shuttles, some agencies do not pay even the minimum salary to their employee’s AND others do … some agencies don’t care about you if something happens AND others do …

We try to pay ALL our people well, in a social responsible way, and this has a price.

(5) You can NOT choose your seat and all seats are used, even the small extra one, s without back support, bad luck for you .. but the price is also related to filling up to the top with people, and no seat should be not occupied.

(6) PICK UP or DROP OFF POINTS door to door

|  |  |  |
| --- | --- | --- |
| Antigua | ONLY in the historic center | NOT in surrounding villages |
| Quetzaltenango | ONLY in the center of town | EXTRA PAYMENT for other zones |
| Panajachel | ONLY in the town itself | NOT in villages around the lake or outside the center |
| Guatemala city | MC DONALD UTATLAN CERCA TIKAL FUTURA | No other points |
| Huehuetenango | ONLY in the town | NOT outside the city |
| Chichicastenango | Behind the HOTEL SANTO THOMAS , parking | NOT from/to hotels |
| Nebaj | CRUCE CARRETERA |  |
| Coban | ONLY in the town |  |
| Lanquin | ONLY in the town | NOT to or from hotels outside LANQUIN  THE HOTELS SHOULD BRING YOU TO THE “ TERMINAL “ , PLEASE ASK IN ADVANCE |

**Note that these collective shuttles are not going OUT of LANQUIN for PICK up or DROP OFF!!!**

(7) Technical stops on the road

There are a few stops for bathroom and food

* El rancho (el progreso)
* COBAN
* Sacapulas or Uspantan (if through the cucuchumatanes mountains)

(8) FORGOTTEN ITEMS, we will always try to find them but can NEVER be responsible for them!

(9) The driver is NOT a guide neither English/Spanish speaking on shuttle services. He will NOT be able to communicate easily if you do not speak Spanish.

(10) Duration of the trip > It will always be more, never less … between Quetzaltenango and Lanquin count on 10 hours .. between PANA / ANTIGUA and Lanquin a bit less ..

(11) It is possible that you are transferred from one to another bus, without any advice … a small ejemple

From Quetzaltenango, you will be picked up and in LOS ENCUENTROS you will have to board the bus coming from PANAJACHEL (who will be already nearly completely full, so the worst seat will be yours)

From Guatemala, you will be picked up after ANTIGUA … same story, prepare yourself to have the seat with back support

From COBAN to XELA, at least 1x change in LOS ENCUENTROS with possibly waiting time there …

These services are combined and do mostly not 100 % fit together … private is better!

**Last but not least** > Flat tires, road blocks, accidents, technical defects of the vehicle, earthquakes and human disasters .. it all happens. We can NEVER be responsible for this and will NEVER be able to reimburse you or to pay extra costs you could have because of this.

**If you decide to use COLLECTIVE SHUTTLE services, you should be aware of all the above points before you decide NOT to take a PRIVATE (and of course more expensive) SHUTTLE.**